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Joseph A. Hathaway, CPA, CPCU General Manager

## Please Read Carefully – Updated Illinois FAIR Plan COVID 19 Preparedness

## Premium Payments and Mail

Due to the COIVD-19 related concerns for the health and safety of our employees, customers and producers, the FAIR Plan staff will be working from home for the immediate future. During this time, do not plan visits to the FAIR Plan office to conduct business, make payments, etc. The FAIR Plan strongly recommends that all business be conducted electronically via our website at <u>www.illinoisfairplan.com</u>. To ensure timely receipt and processing of premium payments, please utilize our electronic payment system found under "Quick Links" at <u>www.illinoisfairplan.com</u>. If an electronic payment is not possible, you may mail your payment to: Illinois FAIR Plan Association General Account, P.O. Box 95445, Chicago, IL 60694-5445. General correspondence should be sent to P.O. Box 849, Tinley Park, IL, 60477.

## Suspension of Policy Cancellation Process Due to Non-Payment of Premium

The FAIR Plan recognizes the serious financial and economic challenges facing our policyholders as a result of the ongoing COVID-19 crisis. To support our valued customers in this time, the FAIR Plan has suspended cancellations of insurance policies for non-payment of premium which were started or would have been started on or after March 9, 2020. All such cancellations for non-payment of premium are hereby suspended until June 8, 2020. Beginning June 9, 2020, we will resume all such cancellations unless, at that time, the customer brings premium payments current or makes at least the minimum premium payment.

Should a FAIR Plan customer wish to make a premium payment prior to June 9th, they may use the electronic payment option found under "Quick Links" at <u>www.illinoisfairplan.com</u> or send a check or money order to: Illinois FAIR Plan Association General Account, P.O. Box 95445, Chicago, IL 60694-5445.

If you would like to discuss IFPA's available payment options or have other questions, please call us at (312) 861-0385 Ext. 201.

Sincerely,

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Joseph A. Hathaway, CPA, CPCU General Manager